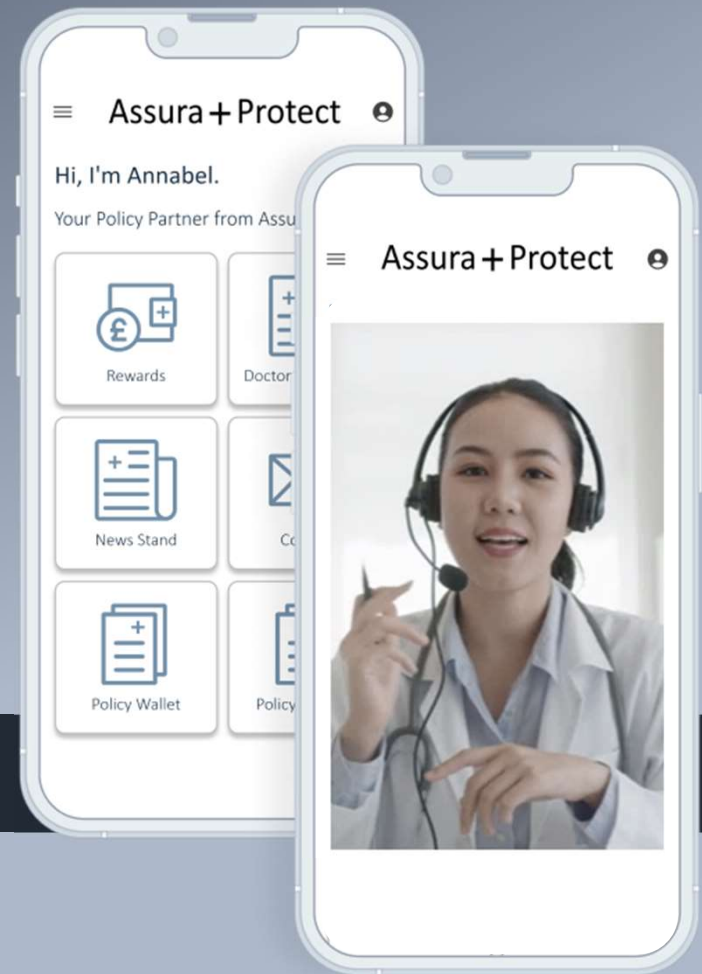


The Doctor-on-Demand
User Guide

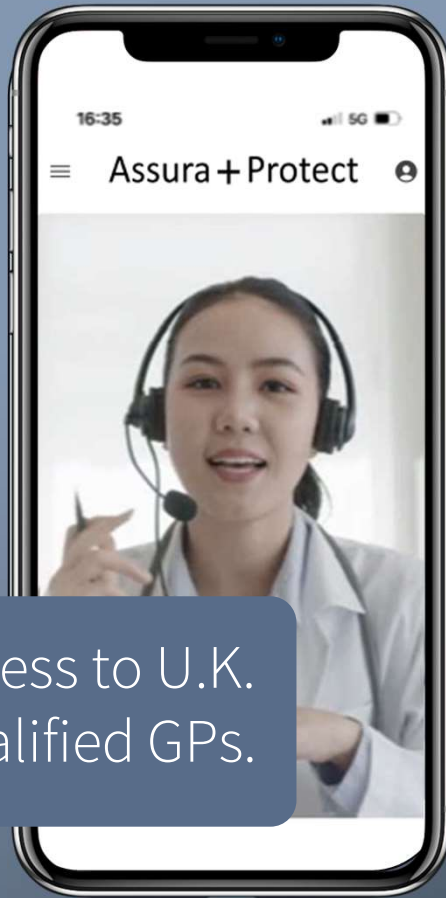
Assura + Protect



24/7/365

Availability

Direct access to U.K.
based qualified GPs.



What is Doctor-on-Demand?

- + An innovative online GP service offering you ease and convenience.
- + Online face-to-face consultations with U.K.-based GPs .
- + Health-related text questions service.
- + Prescriptions can be emailed to your chosen pharmacy for collection.
- + Access from anywhere in the world.
- + Video or phone-based consultations.
- + Appointments available on average within 6 hours.
- + 15 minutes appointment slot duration.
- + Consultation summary shared with your NHS GP.
- + Receive e-Prescriptions, referral letters, and sicknotes.

Assura + Protect

Why use Doctor-on-Demand?

- + Visiting a crowded doctor's surgery can be challenging for those with busy schedules, young families, or limited availability.
- + Doctor-on-Demand, our online GP service, enables convenient appointment booking and consultations with a qualified UK-based doctor from the comfort of your home or office.



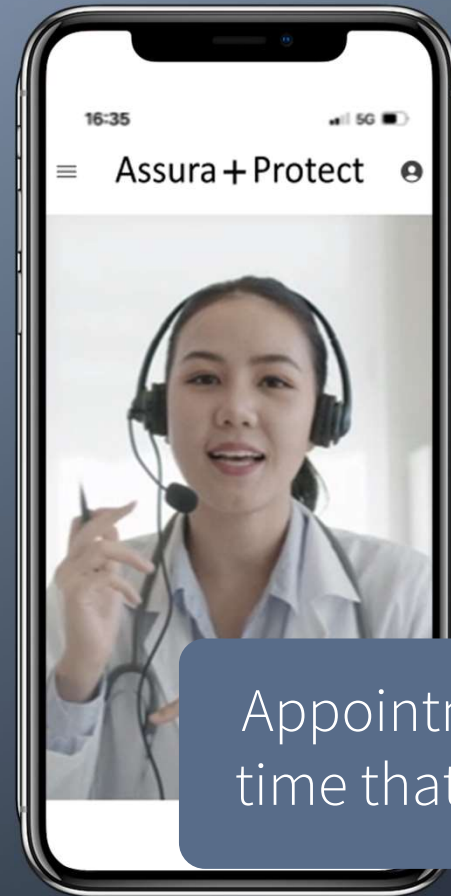
We are Life Empowered



Face-to-face consultations

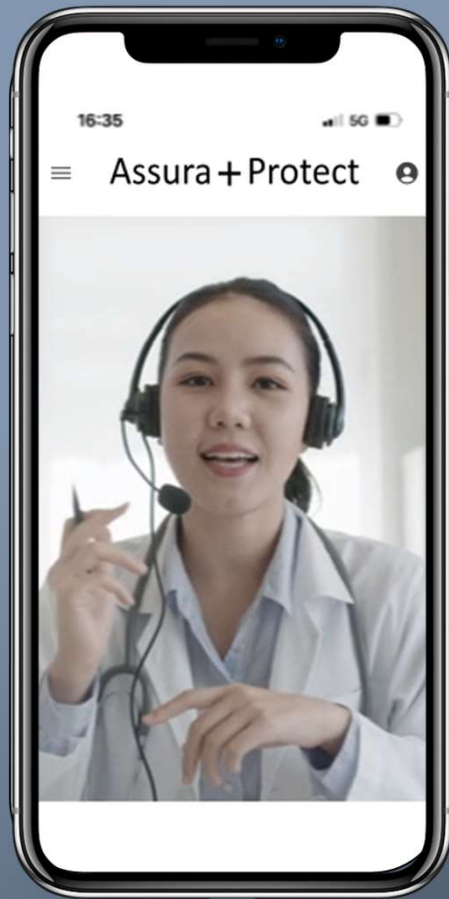
+ Have face-to-face consultations with experienced UK-based GPs.

Call from anywhere in the world.



Appointments at a time that suits you.

Assura + Protect



Health-related text questions service

+ Have a health concern?

Text any questions through the app.

Get the answers you need.

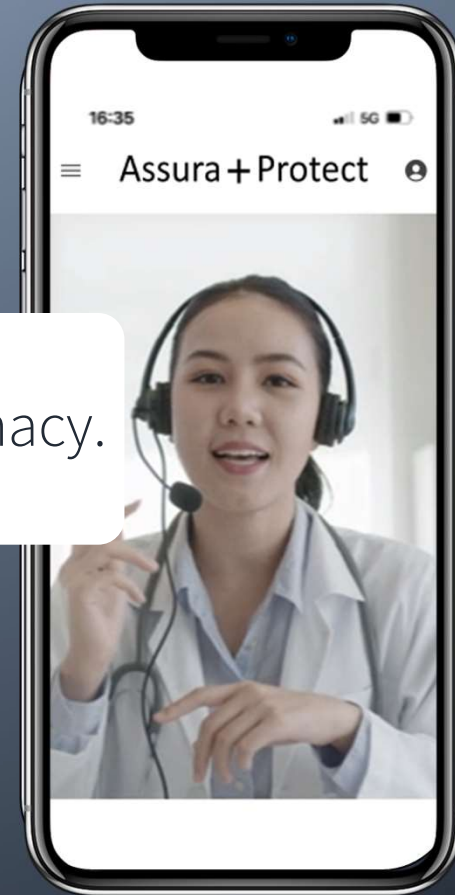
We are Life Empowered

Prescriptions Service

+ Prescriptions can be emailed to you.

Prescriptions can be emailed to your chosen pharmacy.

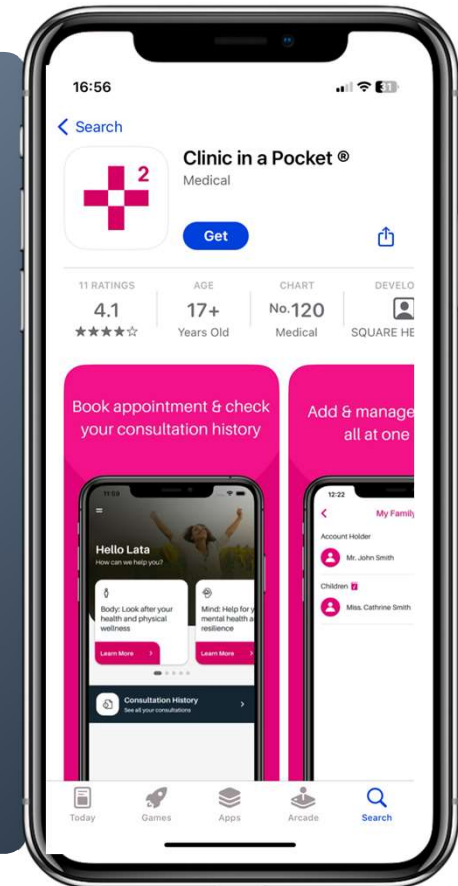
Collect at a time that suits you.



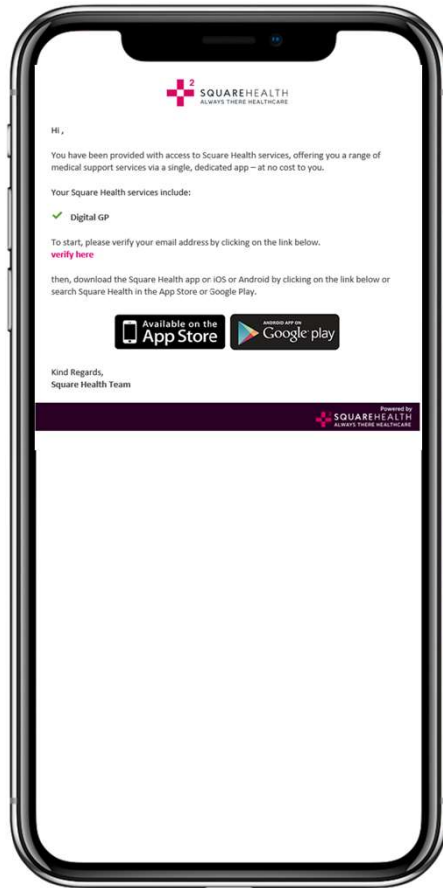
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Download Clinic in a Pocket

1. Download the Doctor-on-Demand partner app, Clinic in a Pocket, from Square Health using either the Apple App Store or Google Play Store in your email.
2. Alternatively, download the app directly from the Apple App Store or Google Play Store on your device by searching Clinic in the Pocket or Square Health.



We are Life Empowered



Onboarding

+ Each customer is onboarded in the 2 weeks following payment of the first Dividend Life premium for premium payment.

Registration

+ You will receive an email from our Doctor-On-Demand partner offering medical health and wellbeing services.

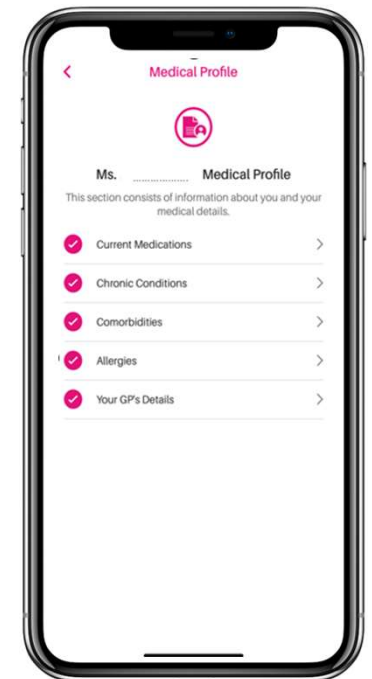
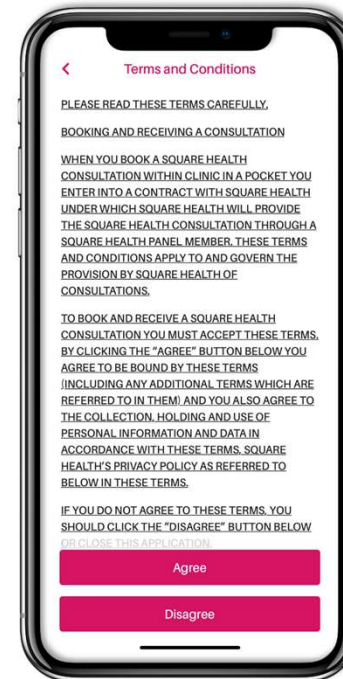
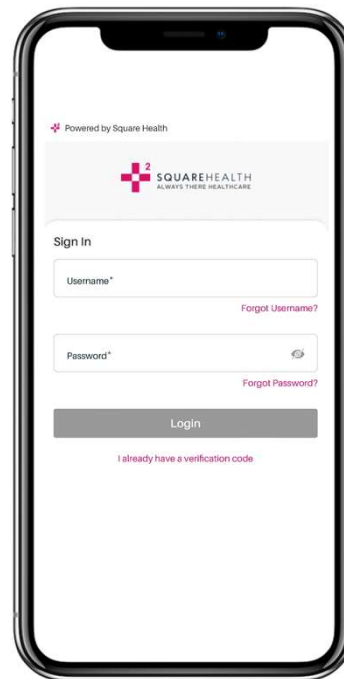
+ Please click **verify here** in the email, choose a password and complete registration.

+ The email address you provide will be your username.

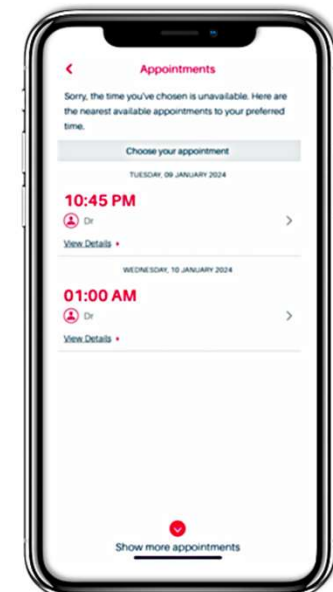
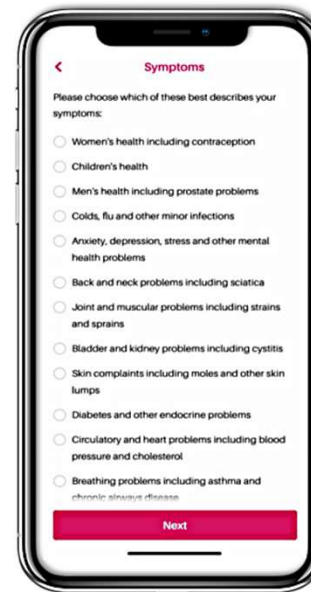
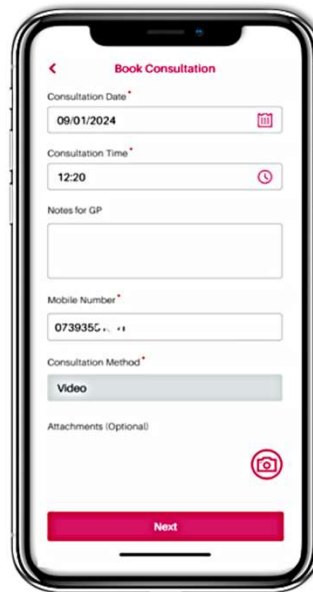
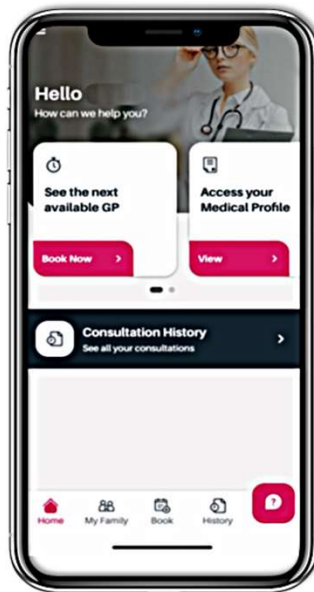
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Using Clinic in a Pocket

- + Open the Clinic in a Pocket app.
- + Sign in using your Username and Password.
- + Read and accept the Terms and Conditions.
- + Create your Medical Profile.



We are Life Empowered



Book a GP appointment

- + Select the See the next available GP, Book Now tab.
- + Choose your preferred Consultation Date and Time.
- + Pick the option(s) that best describes your symptoms.
- + You will then be shown the available appointment times.

Assura + Protect

Contact Assura + Protect



Email: info@assuraprotect.com



Telephone: 0330 010 0210



Chat: Annabel App Connect

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Assura + Protect ... We are Life Empowered

