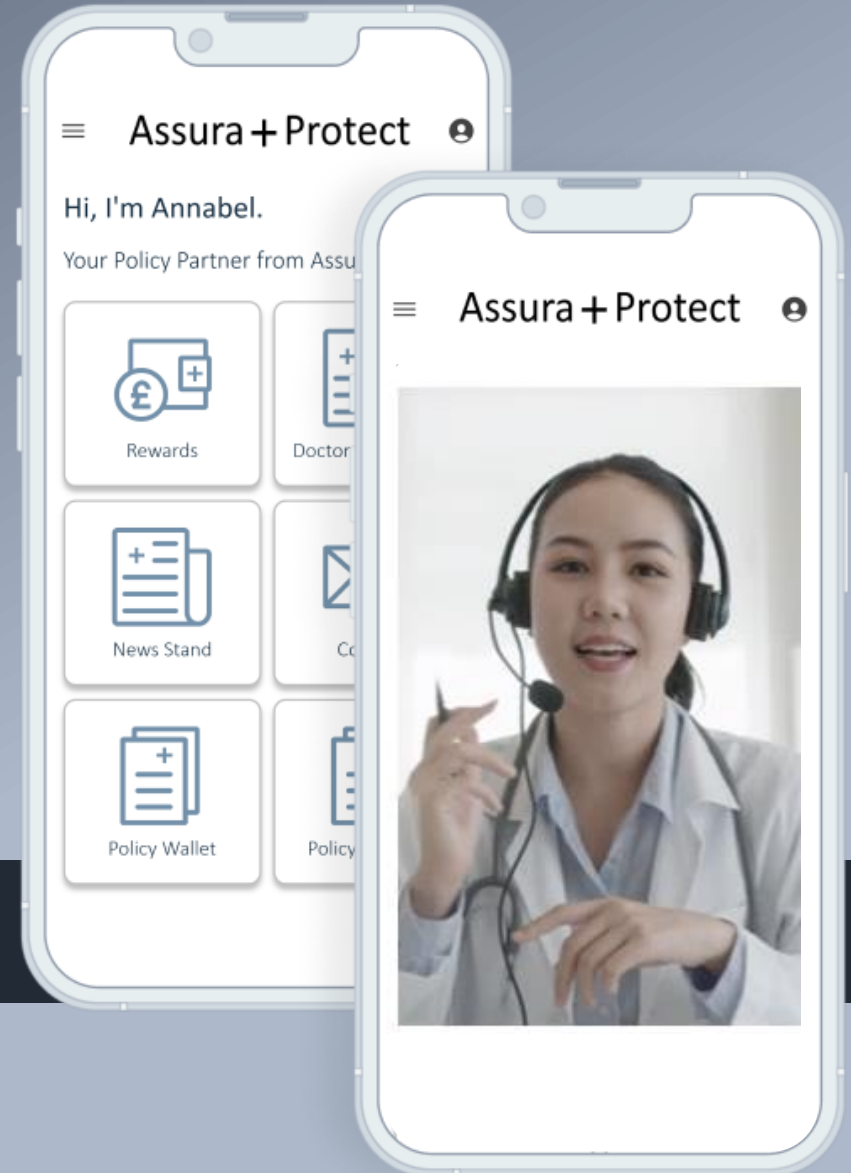


The Doctor-on-Demand
User Guide

Assura + Protect





Doctor-on-Demand: A key benefit of your Dividend Life Policy

+ Between busy schedules and limited NHS GP availability seeing a doctor has never been more complicated or time consuming.

+ This is why Assura + Protect created Doctor-on-Demand – Quick and convenient GP consultations all from the comfort of your home or office.

+ Healthy lives means quicker recoveries and more time for the things that matter.



We are Life Empowered



What is included with Doctor-on-Demand?

- + An innovative online GP service offering you ease and convenience.
- + UK-based online face-to-face consultations with U.K.-based GPs .
- + Health-related text questions service.
- + Prescriptions can be emailed to your chosen pharmacy for collection.
- + Access from anywhere in the world.
- + Video or phone-based consultations.
- + Appointments available on average within 6 hours.
- + 15 minutes appointment slot duration.
- + Consultation summary shared with your NHS GP.
- + Receive e-Prescriptions, referral letters, and sicknotes.

24/7/365

Availability

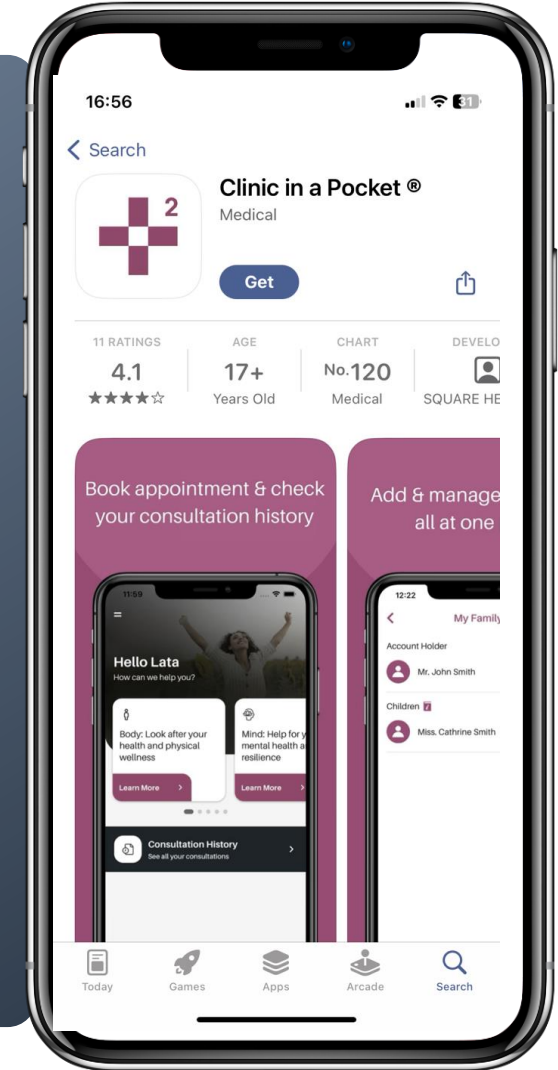
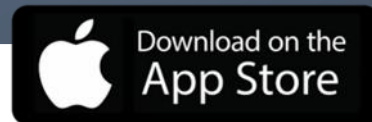
Direct access to U.K.
based qualified GPs.

Download the App & Register

+ Download the Doctor-on-Demand partner app, Clinic in a Pocket, from Square Health using either the Apple App Store or Google Play Store.

+ 2 weeks following payment of the first Dividend Life premium for premium payment you will receive an email from Square Health with a registration link.

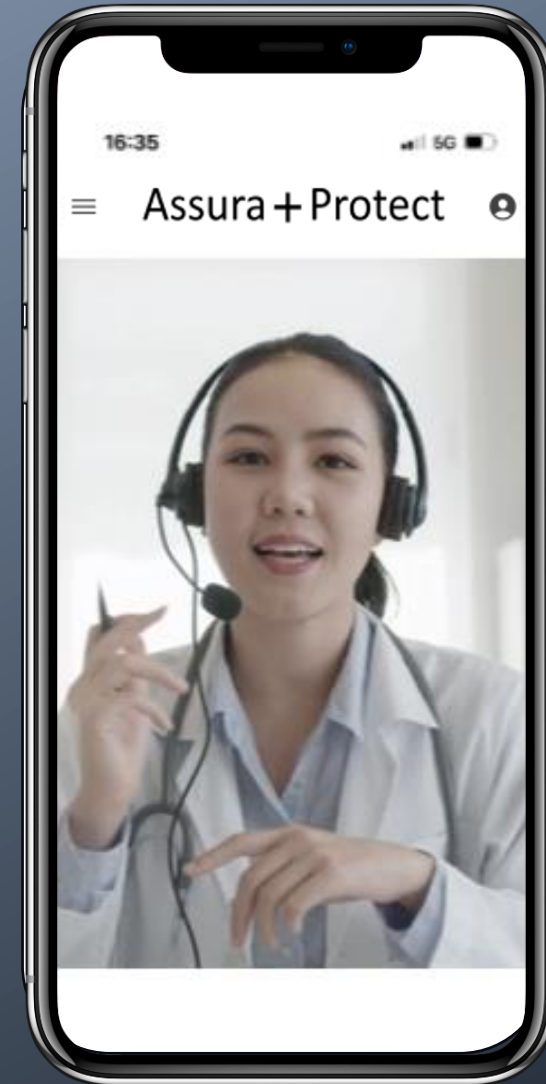
+ To register please use the email linked to your Dividend Life Policy.



GP Consultations

- + Face-to-face consultations with experienced UK-based GPs.
- + Step 1: Select the See the next available GP
- + Step 2: Choose your preferred Consultation Date and Time.
- + Step 3: Pick the option(s) that best describes your symptoms.
- + You will then be shown the available appointment times.

Call from anywhere
in the world.



Prescription Services

+ Receive e-Prescriptions, referral letters, and sicknotes.

+ Prescriptions can either be emailed:

1. To you.

2. To your chosen pharmacy.

+ Collect or have delivered at a time that best suits you.



Health-by-Text

+ Have a health concern or need quick medical instructions?

+ Text your questions via the App 24 / 7 / 365.

Get the medical insight you need.



Contact Assura + Protect



Email: info@assuraprotect.com



Telephone: 0330 010 0210



Chat: Annabel App Connect

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Assura + Protect ... We are Life Empowered

